Europass
Curriculum Vitae

Personal information

First name(s) / Surname(s)	**Ivan Grumelli**
Nationality	
Date of birth	
Gender	

Work experience

Dates	January 2013 onwards
Occupation or position held	ICT Manager
Main activities and responsibilities	Responsible for the ICT Application, Infrastructure & Service Management unit at the Italian Corporate Level.
	Arriva Group Technology & System representative for South Europe.
	Service manager for the Italian consolidated ICT Shared Service Center (ERP, Workgroup & Collaboration, Website & Internet Services, Mobile platforms).
	Project Manager for Italian Corporate main initiatives (Office365, Digital Mobility, Business Intelligence, ERP Transformation, Electronic Ticket System, Ecommerce, Security).
	Member of the European Arriva ICT Leader Circle
Name and address of employer	
Type of business or sector	**Arriva Italia srl – Arriva Plc a DB Company**
	Multinational public transport

Dates	
	June 2002 – December 2012
Occupation or position held	ICT Consulting Managing Director
Main activities and responsibilities	Line of Business Manager, responsible for developing and managing the consulting services unit.
	Project Manager/Chief ICT Consultant for both Business Process Management and IT Control & Governance complex projects at medium and large enterprise organisations in different market sectors: Telco, Finance, PA, Transportation and Retail.
	IT Service Management Trainer
Name and address of employer	**Betanet – Beta 80 Group Milan**
Type of business or sector	ICT System Integration

Dates	September 2000 - May 2002
Occupation or position held	Co-founder – ICT Management Consulting Business Manager
Main activities and responsibilities	Responsible for ICT Consulting value proposition developing and proposing to medium and large enterprise ICT department.
	Project Manager/Senior Consultant for IT Business Alignment, IT Governance and IT Service Management implementation projects.
	IT Service Management Trainer
Name and address of employer	**Betanet – Milan**
Type of business or sector	ICT Management

Dates	July 1996 - August 2000
Occupation or position held	Senior Consultant & Technical Project Manager since 1998 Technical Engagement Manager at KPMG Enterprise IT Management international practice
Main activities and responsibilities	Project Manager/Senior Consultant for Network & System Management and IT Service Management implementation projects at medium and large enterprise organisations. ICT Management Trainer
Name and address of employer	*SPEED TECNOLOGIE S.r.l. - KPMG Consulting - Milan*
Type of business or sector	ICT Management

Dates	May 1995 - June 1996
Occupation or position held	ICT Consultant
Main activities and responsibilities	Consultant for Network & System Management implementation projects. Unix and NT system administration. ICT Management Trainer.
Name and address of employer	*Sinformat s.r.l. - Sesto S. Giovanni (MI)*
Type of business or sector	ICT Management

Dates	May 1994 - April 1995
Occupation or position held	ICT Consultant
Main activities and responsibilities	Unix and NT system administration.
Name and address of employer	**Hewlett Packard Italiana – *Cernusco S/N Naviglio (MI)***
Type of business or sector	ICT Professional Services

Dates	December 1991 - April 1994
Occupation or position held	Stageaire – Simulation Consultant
Main activities and responsibilities	Simulation Modelling for Production Lines (*OS2* - System/390 environment)
Name and address of employer	**IBM SEMEA – Vimercate (MI)**
Type of business or sector	ICT & Business Solution

Education and training

Dates	**1994 onwards**
Principal subjects/occupational skills covered	**Superdriver Suite - Transport ERP Integrated System**
Name and type of organisation providing education and training	**Pluservice**
Title of qualification awarded	**ITIL v3 Service Operations certification**
Principal subjects/occupational skills covered	IT Service Management
Name and type of organisation providing education and training	**Betanet**

Title of qualification awarded	**ITIL v3 Expert certification (via Manager Bridge v2-v3 course)** **ITIL v3 Continual Service Improvement certification**
Principal subjects/occupational skills covered	IT Service Management
Name and type of organisation providing education and training	**HP Italy**
Principal subjects/occupational skills covered	**Project Management based on PMBOK 3.0 (PMI)**
Name and type of organisation providing education and training	**Beta 80 Group - Milan**
Principal subjects/occupational skills covered	**CobiT v 4.1 (Basic & Advanced course)**
Name and type of organisation providing education and training	**AIEA Milano**
Principal subjects/occupational skills covered	**ICT Governance**
Name and type of organisation providing education and training	*Luiss Romoli Business School - Roma*
Title of qualification awarded	**ISO/IEC 20000 Consultant certification**
Principal subjects/occupational skills covered	IT Service Management and IT Governance
Name and type of organisation providing education and training	*Afinity London / itSMF*
Title of qualification awarded	**ITIL v2 Manager in IT Service Management certification**
Principal subjects/occupational skills covered	IT Service Management
Name and type of organisation providing education and training	**Pink Elephant London / ISEB**
Title of qualification awarded	**ITIL v2 Foundation in IT Service Management" certification** **ITIL v3 Trainer Accreditation**
Principal subjects/occupational skills covered	IT Service Management
Name and type of organisation providing education and training	*EXIN*
Title of qualification awarded	**ITIL v3 Trainer Accreditation**
Principal subjects/occupational skills covered	IT Service Management
Name and type of organisation providing education and training	*APMG*

Title of qualification awarded	HP OpenView Overview certification HP OpenView Certified Consultant for: Network Node Manager I (6.x) on UNIX and HP-UX OpenView ITSM
Principal subjects/occupational skills covered	ICT Management
Name and type of organisation providing education and training	**HP EMEA**

Title of qualification awarded	**Tivoli TME 10 certification**
Principal subjects/occupational skills covered	ICT Management
Name and type of organisation providing education and training	**Atel – IBM Italy**

Principal subjects/occupational skills covered	TCP/IP and LAN Fundamentals (HP Italia) HP-UX HP 9000 System Administration for 300/400/700/800 Series (HP Italia) HP-UX Network Administration (HP Italia) IT Service Manager - ITIL implementation (HP Netherlands – Amstelveen)
Name and type of organisation providing education and training	**HP**

Title of qualification awarded	Scientific high school degree
Name and type of organisation providing education and training	**High School "Liceo scientifico F.Lussana" - Bergamo**

Title of qualification awarded	University degree in Electronic Engineering
Name and type of organisation providing education and training	**University** "**Politecnico**"- **Milan**

Personal skills and competences

Mother tongue(s)	Italian

Other language(s)

Self-assessment

European level (*)

English

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C1	Proficient user	C2	Proficient user	B2	Independent user	B2	Independent user	C1	Proficient user

(*) *Common European Framework of Reference for Languages*